

# **CHALGROVE**

## **NEIGHBOURHOOD PLAN COMMUNITY QUESTIONNAIRE**

### **REPORT APPENDIX**

December 2014



**This document lists comments made by respondents to various questions in the Chalgrove Neighbourhood Plan Community Questionnaire. Where there is a possibility of a respondent being identified, or a comment refers to a type of person or a named place a comment has been edited.**

#### **Question 4**

**Which of the following needs to be put in place to ensure the new development supports the needs of the community?**

- Traffic lights and speed restrictions
- no infill in back gardens
- houses should be in walking distance to school
- proper infrastructure is required, e.g. more shops and a library, sewerage
- parking for at least 2 cars
- hard surfaces should be porous to allow drainage
- adequate parking is essential
- garages are waste of space, people never use them for cars
- garages should fit modern cars
- off-road parking is essential
- [new homes] need to fit into the village and not be mismatched or too modern. Need to fit a cottage-style architecture
- development design should reflect the area architecture and not be estate 'boxes'
- no houses should be built in an area that will increase flooding on the High St./ Mill Lane areas
- remember that it's a village!
- infrastructure of drainage and sewers needs to be addressed
- a lot depends on which site is chosen and the space available
- good design should not be sacrificed for solar panels
- we don't want the village getting too big
- we feel that new houses need to fit in and be designed to enhance the village. Low-cost housing need not be ugly
- homes need to be sited to avoid flood risks
- please don't spoil the village with unsympathetic design
- not overlooking existing homes
- ensure drainage capacity is adequate
- attractive exteriors in keeping with the setting
- new development may incorporate some or all of these features- it depends on planning requirements
- character should be styled-in

- in view of local flooding all houses should have rainwater fed toilets and water storage tanks to store surface water/rainfall. Ponds are insufficient and won't work well with volume of flooding the village has to cope with. Why no mention of the different SUDs available?
- alternative solar angles are needed to reduce peak midday production. street lights should be banned
- areas prone to flooding MUST be considered before building. New houses must not increase the risk of flooding to existing already endangered properties especially Mill Lane and the corner area between Mill Lane and the High Street
- adequate parking
- front garden- for parking
- I think it makes sense to create some single person flats for young people that want to get a foot on the housing ladder
- consideration needs to be given to the privacy of any nearby houses
- encourage more and varied shopping facilities
- more housing for young people just setting out together
- bungalows only
- single flats for those less able to afford but who grew up here
- east-west facing [building] also works
- parking essential, modern houses too closely packed without enough off-street parking means cars are left all over road, which is dangerous
- include landscaping within development
- housing designs to match village
- don't build on high-risk flood areas
- the village floods. Any new build should include adequate provision for drainage. No more building in Mill Lane area until the single track road is improved and potholes and footpaths mended
- maximum use of hedges rather than fencing trees. Include swift boxes
- upgrade the sewer system
- houses should be priced at right level to maintain the house prices in the village.
- should be adequate car parking
- homes bordering on the pavement are potentially dangerous and not in keeping with the current village layout
- south facing if appropriate site available
- house design should be in keeping with the village, i.e. better than basic housing
- off-road parking per 2 for 2 cars pavements throughout
- must have space on drive for at least 2 cars
- adequate parking for each household
- consultation on the speed of traffic through the village is required
- excess parking [is an issue]. Many houses have 4 to 5 vehicles. This should be restricted
- homes should have parking
- need to build plenty of smaller homes
- homes built far away from village
- drains and sewerage capacity and broadband need to be improved
- car-parking on each plot to avoid street parking
- sufficient parking to allow for at least 2 cars off road
- no building at all until sewerage etc. is sorted out
- I thought this was greenbelt land, you shouldn't be building on it!
- [new homes must be] in keeping with other development in village

- homes to be made available to next generation of residents
- south facing roofs. However, there needs to be a mix on this to allow the housing not to be built in straight rows, all facing the same way
- Please, no 3-storey houses with postage stamp gardens
- wide verges need maintaining and cost money in the long term. Also increases dog fouling

## **Question 5**

### **How should parking be made available for new development?**

- garages where possible. Also, allow for the future parking requirements of growing families
- improved evening timetable
- adequate visitor parking
- need allocated parking bays
- too much street parking at the moment, which is making life difficult
- garages or carports for some larger housing but need off-street too. On-road parking spoils the look of estates
- need to keep cars off the streets
- private parking for 2 cars + a garage
- no parking on footpaths
- [parking solutions] really depend on where the new housing is situated
- doesn't matter so long as cars aren't parked on the main road
- there are too many cars already on the road- need at least 2 car spaces
- please allow sufficient parking- too little will lead to disputes with neighbours
- 2 parking spaces per property minimum
- Chalgrove's roads are too congested already. Suitable off-street parking is a must
- there may be a mix of these features on development
- on-street parking within the estate if necessary
- definitely not on-street parking
- depends on the development
- on street parking should only be allowed if the road width is wide enough not to be very disruptive
- ample parking is essential for occupiers and visitors
- central compound
- garages tend not to be full of cars but other things- parking must be off-road
- far too many cars left along roads
- parking for at least 2-3 cars. Too many cars are parked on the streets, making drive access difficult and roads dangerous for cyclists, pedestrians and motorists
- variety of each
- garage or car port are owners responsibility
- the main thoroughfares of Mill Lane and High Street are not adequate to support the additional traffic of 82 homes, let alone the associated construction traffic. They must be improved as part of the plan
- sufficient parking should be made available for any impact on homes nearby
- minimum of 2 spaces per house
- parking for at least 2 residents and visitors
- we already have too many cars on pavements at western end of High Street
- depending on size garages may not be practical
- 3 spaces per dwelling
- No on-street parking

- drives must be able to accommodate 2 cars. Too many areas in the village have to use on-street parking. This must be cut down
- there is no room for any more cars on the streets of Chalgrove
- parking in Chalgrove is at present very poor. More housing without parking facilities would create even more chaos
- too many cars are already parked on roads in existing developments
- decent size drives
- no on-street parking the roads are too congested already
- no on-street parking; too tight in new developments
- many roads and cul-de-sac are already overflowing with additional cars so provision must be made for each home
- any method that will keep cars from parking on the road
- designated off-street parking is a necessity
- on-street parking makes roads look cluttered
- double yellow lines on main roads
- minimise on street parking, which looks bad and makes parking tricky
- cars should not park on roads unnecessarily

## Question 6

### What car parking allocation for new development would you like to see?

- need additional off-street parking for growing families
- no parking to the rear of houses as this leads to parking in the road
- parking spaces to be big enough to for 4x4 vehicles
- as long as on-street parking would not be required
- many roads at present are in fact one lane
- additional parking area for extra cars/ visitors to avoid parking in the road
- a minimum of 2 car spaces but more would be optimum
- larger homes may need more [parking spaces]
- I thought the number of parking spaces was specified by planning law?
- there are not enough spaces to cope with the number of cars per household- more spaces are needed on new developments
- rural environment with poor public transport. Many families need cars
- ideally, although costs would be prohibitive- so at least 1 space
- depends on the type of development but at least two per house
- in reality two spaces per bedroom is more realistic
- again, depends on the type of home
- houses of varying size will want varying amount or car space
- [parking also needed] for people who don't want cars/ don't have cars
- minimum 2 per house
- minimum of 2 spaces; more would be better, or off street parking
- one car space per home is not sufficient
- visitor parking spaces
- minimum of two spaces per home
- look at French Lawrence Road!
- decent public transport would ease the need to own multiple cars per home
- at least 2 per house, off-road More than 1 space: public transport round here is rubbish
- Visitor parking, off-road

- minimum of 2 spaces per home
- 2-3 per home
- accessible spare car park places for visitors

## Question 7

**When new development occurs, how would you like to see open spaces on a new site used?**

- no open spaces necessary within the site. Private gardens
- Chalgrove is susceptible to flooding. Any new development should use open spaces to mitigate this problem
- more allotments
- ensuring no flooding for new homes will be a challenge
- building more houses will require damaging the environment [and mean] less biodiversity
- flooding is major concern
- as long as ponds and ditches are maintained
- I like the idea of a community garden in our village. Also need to maintain open farmland
- Fields
- Hedges
- measures to alleviate flooding should be paramount
- more playing fields
- flooding is a big issue
- we are in a flood plain so flood alleviation important
- open spaces must be easy to manage
- I like diversity so a bit of everything except orchard please
- ponds and ditches are dangerous to kids
- as eco-friendly as possible
- who would tend a "community" garden...?
- too many wrong trees planted grow too big
- spread out houses with more space between them and bigger gardens, will reduce flooding, give more space and reduce wasted space
- need plenty of parking to allow for visitors
- play area/family area
- can't have any view on new development until the drainage system is upgraded to cope with the additional surface water!
- depending on location any or all of above
- a good drainage system!
- improving existing drainage is the most important problem to consider. The village floods already
- benches and sitting/quiet areas
- hedgerows rather than fencing
- orchards sound nice but falling fruit may be problematic?
- my only opposition to a pond is the likelihood of it becoming a tip
- small play area for children
- I would like to see the open spaces used for the public flogging of the selfish elite that seemingly make decisions regardless of the actual needs of the community
- play areas for children
- open space for dog walking

- maintain the natural environment as much as possible
- ponds need to be maintained
- a park would be nice – with trees and flowers and woodland
- flood defence and management
- ponds and children on new developments do not go together
- fishing lake

### Question 8

**Which of these do you consider contributes most to the strength of the village community, and helps to maintain the character and distinctiveness of Chalgrove?**

- Post Office essential
- important not to have too much street furniture
- a village school performing well
- while the police are important, a good community usually helps with problems
- a post office and GPs [contribute to the village]
- shops and nearby houses should be tidied up and painted
- safety and communication is of importance. There should still be consultation with trained police, not just community support
- Chalgrove is let down by youth dropping litter everywhere and drinking alcohol underage
- village centre needs a lot of improvement, especially with more houses
- need well-supported pubs
- the police should knock on doors to ask if there are any issues
- limit the total number of houses in the village
- need better food shops like Benson and Watlington have – need a Co-Op
- the Church
- Chalgrove generally very good at this
- good range of facilities, e.g. play area, tennis court, surgery, children's centre
- I can't say it felt safe to walk in the dark last year. Despite reporting it, the street lights near the pub end of Mill Lane still don't work 18 months later
- café and more shops – needs upgrading
- better Public Transport
- all these contribute why did we have to choose only three
- breaking down the 'us and them' feel of the village would be a start
- All of these things make Chalgrove special. We do not want to lose any of them
- Currently, it feels like a single village rather than a collection of housing developments – some of the recent houses have started to affect this already and more will only make it worse
- an effective Parish Council, providing flood alleviation management and defence
- Confined non sprawling nature of village – clearly defined
- All of the above are important factors

## Question 9

### What existing aspects of the village should be preserved/ retained?

- the look and feel of the village has already been ruined by in-fill development, we have no history to protect anymore
- bulb planting and Christmas Tree
- [need] more allotments
- no change please!
- allotment sites should not be used for development
- where are the grass verges? Disappointed that hedgerows have been taken out along Mill Lane
- I am sorry to see that the kerbs are no longer needed as they once used to be. It spoils the impression of a first-time visitor to the village
- the water table needs to have a holding area
- take these things away and you take away the village
- footpaths are in desperate need of repair
- recreation ground
- pubs
- housing should be appropriate to the surrounding area
- the Church
- The Link is an excellent monthly magazine but it's not right for it to be a mouthpiece for the local church. There should be room for "all faiths and none"
- houses should not be built near Mill Lane
- I like the way it is, more of the same is good
- as long as they are the right trees
- the look and feel of the nice parts. Village shops and flats above look a mess
- existing recreational areas – football pitches, play areas, cricket pitch
- the historic side – much was lost in the 60's
- the village would not be the village without all of above
- direct access to open countryside (on Mill Lane/Berwick Lane)
- appearance of village High Street needs improving – updating
- peace and quiet
- look and feel of a village – although this was lost years ago
- Chalgrove should be developed in the surrounding areas not in the centre
- how about preserving the roads?
- retain brooks if maintained
- open spaces like the recreation ground
- all are important
- this is a beautiful village and any new development should add to this not detract
- pubs and shops
- all existing aspects!

## Question 10

### What do you consider to be important for any development close to existing homes?

- the surrounding neighbours should be allowed to say 'no' if overlooked
- there is no 'distinctiveness of Chalgrove'. A small village has grown around a historic heart
- new homes should not affect or increase flooding
- houses should make use of natural light, with more glass
- should integrate with existing houses and not be isolated, e.g. footpaths between old and new houses
- less infilling if possible
- infill development causes problems for existing houses
- no infill development
- distinctiveness should not mean 'mismatch'. Get away from building in ones back garden or too close together
- minimise flood risk to existing properties; give consideration to increased traffic effect on existing properties
- the materials and roofing of the new homes in High Street do not fit in with the local area
- external cladding should be wood
- the houses recently built on Matthews garage site are totally out of character with the rest of Chalgrove's buildings. How did the planning authorities allow this design and construction type?
- consider building on farmland- it may take away the 'over-crammed' houses
- no infill
- natural building materials
- diverse traditional character homes, not contemporary
- Chalgrove has quite a number of housing styles over the years. We have learnt some lessons over the years but I believe it is strong enough to soak up new modern architectural designs with energy efficient buildings
- Chalgrove is one big housing estate already
- infilling should not allow on street parking to become the norm
- listed buildings can be fragile to vibrations caused by trucks and building
- as eco-friendly as possible
- sympathetic architecture and design is critical to it fitting in to the existing environment
- the variety in Chalgrove is what makes it distinctive
- new houses should have sufficient outdoor garden space and off street parking
- houses to take into consideration possible flood issues
- the design of new developments should improve the look of Chalgrove, by, using traditional stone or design and building materials that appear sympathetic to older parts of Chalgrove
- new developments should be on main road only
- new houses must be built where there is no threat of surface water flooding to existing properties
- dreadful new stone houses on the High Street
- avoid clusters of identical buildings – vary size, style, density etc.

- improve overall drainage and sewage system for the village – and more building will decrease the surface area for rain soaking away – increasing flood risk for homes already affected and putting more homes at risk
- new developments should allow plenty of space for each dwelling so they are not on top of each other
- new dwellings should not be close to nor overlooking existing houses
- let's have no over ambitious styles etc.
- privacy of existing homes is key
- any infill house should look the same to blend in
- new developments should not be positioned near original village dwelling places (thatched cottages and old style buildings)
- ensure, drainage sewage and water supply not restricted or reduced
- new developments should fit in with 'old ' Chalgrove look and feel – not the red brick estate buildings – extend the 'pretty' [part of the] village
- Chalgrove is not distinctive, you allowed the old properties to be destroyed in the 60's/70's quality built homes will be acceptable
- question 2 – within reason none important enough to be prescriptive
- they can build what they want when they want

### Question 11

**Taking into account what is written above [regarding environmental sustainability], should all new homes be built to higher energy efficiency standards as recommended in the government's Code for Sustainable Homes?**

- likely to increase initial cost of houses
- price would escalate for little comparable benefit
- high cost
- there is no such thing as a sustainable house. All houses and people damage the environment- but yes to the efficiencies
- [efficiencies needed] to keep running costs down
- homes should be built as cheaply as possible
- many individuals don't understand grey water and how to maintain such equipment
- it would cost more
- overprotected as it is, too many regulations
- would exceeding Code 4 justify the extra cost?
- need some lifetime home designs but not all need to be like this
- we think the standards are AOK
- no- it makes the homes more expensive
- so long as minimum guidelines are met
- I don't see why it should have to go above the recommendation
- building to a higher standard adds cost and therefore homes are unlikely to be affordable
- saving initial cost
- will prolong the build and adversely affect other requirements as stated
- meeting current standards is fine
- homes would cost more
- the cost will reflect on the locals
- good idea, but would rather see more affordable homes

- if it increases costs and means houses are less affordable for local people that would be bad
- the government's ideas for sustainable energy are ill thought out
- only inappropriate air source heat pumps can be very noisy and not suited for high density housing – solar heating and insulation good though
- in principle. This depends on the effect on affordability
- we think as long as they reach standards expected this should be sufficient
- no energy tariffs for these pumps to run cheaply
- solar panels can be ugly
- the regulations are already specified, no need to go further
- cost meter fitted
- as long as this doesn't make them too expensive
- too expensive
- increased home cost
- cost to buyer

### **Question 12**

#### **Should all new homes be built to higher water efficiency standards as recommended in the government's Code for Sustainable Homes?**

- not practicable, high cost
- local standards should be as per government Code
- high cost
- this may put the cost above a price that locals can afford
- homes should be built as cheaply as possible
- no- it makes the homes more expensive
- efficient, non-smelly sewers require minimum levels of water through-put to keep the flow 'clean'
- I don't see why it should have to go above the recommendation
- building to a higher standard adds cost and therefore homes are unlikely to be affordable
- will prolong the build and adversely affect other requirements as stated
- meeting standards is fine
- homes would cost more
- good idea, but would rather see more affordable homes
- if it increases costs and means houses are less affordable for local people that would be bad – how can young people afford expensive luxuries?
- recycling grey water is good, but no to economy toilet flush loos installed in homes as they are worse than useless
- to counterbalance the skew created by this request (bad questionnaire design)
- no other homes in most of Chalgrove have these so could cause issues. Not necessary
- this requires greater water cycle. Water should go back to sea and then back to recycling process
- optional
- don't use this to prevent young people having homes!
- as long as this doesn't make them too expensive
- too expensive
- increased home cost
- cost

### Question 13

**If new developments could accommodate lifetime home designs, what aspects of it would you like to see?**

- not sure about this... better to move than adapt
- some of the properties should have the possibility of being used as an office, not all
- not all properties should have these options
- designed for 1 person to live downstairs
- to reduce congestion and keep the look and feel of the village, off-street parking is essential
- downstairs toilet
- more bungalows would cater for this
- for lifetime homes to become more common architects etc. should be encouraged to make their designs flexible enough for such additions to be added 'as and when' rather than built in from the beginning
- downstairs toilet
- some bungalows needed
- none – why should everyone buy what is deemed an inappropriate 'standard' house – people can identify their own needs and choose a house accordingly
- downstairs toilet
- a home office could be an option instead of a garage
- some but not all should include these. A lot of people choose to move
- no parking
- don't agree much concept impossible to forecast
- one downstairs room should be built to accommodate a bedroom if required
- build semi-detached small bungalows for older people to move into and free up houses
- people should move to a suitable home not compromise another
- problem with points two and three, these can be included at build, but occupier make adaptations through life of building

### Question 16

**What transport do you use to commute?**

- if the bus was more regular I would consider using it. A cycle link between here and Oxford would make cycling an option
- I would use the bus more often but the times are no use- it finishes too early
- used to take the bus but it is too unreliable
- bus service only goes to Oxford- public service is very poor
- could not use public transport [for commuting] as it takes too long and is non-direct
- used to use bus but it is too unreliable
- too much traffic along High Street. Need to have more entrances and exits from the village to help with this
- for the amount of social housing we will need a decent bus service
- bus service very poor!

- buses are too infrequent to use effectively for work and at weekends
- we do not commute but we do use a car
- van
- train
- bus service needs to improve in future
- train
- train
- company van
- the bus service should be more frequent, especially in the morning and around 5pm
- mobility scooter
- would use the bus if there was a more frequent service
- travel countryside!
- Train
- home based business – but on occasion travels to customers all over the country. This happens 10-15 times a year
- too far/dangerous to cycle no convenient public transport
- van
- van
- train from Didcot, Cholsey or Beaconsfield

#### **Question 22**

##### **Approximately how often does your household use these existing facilities?**

- gym equipment should be near child play area so you can watch children at the same time like America!
- would use older play area more but nowhere to sit at a table and have a picnic so go elsewhere – need picnic tables as the younger playground has one so not fair or equal!
- what happened to the swimming pool?
- we have moved in recently so we may be using these facilities at some point
- this household does not use any of these facilities
- we are unsure of how often we will use facilities until we join local groups etc.
- we have just moved into the village, therefore haven't yet had opportunity

#### **Question 25**

##### **In the last five years, has your household experienced any of the following problems?**

- the BT line not infrequently goes dead and reconnection can take some time
- broadband is virtually useless
- Wi-Fi drops out. BT Openreach engineers comment that the underground cables are in an extremely poor state and need replacing
- no mobile phone reception in the house or various places in Chalgrove. Broadband very poor
- very poor mobile phone coverage with none in our home

- broadband is very slow, best connection is in the middle of the night. The connection cuts out on a regular basis. The mobile phone network also goes down for hours at a time and can be so bad you can't hold a conversation
- broadband is slow! Connection good most of the time. Mobile phone has never worked too well
- broadband upgrade is desperately needed. Mobile signal appalling for a flat county!
- power goes off during thunderstorms
- lost the [phone] line because it was corroded and took 1 month to repair. BT engineer told me that cables in Chalgrove are rubbish
- short power cuts due to storms etc.
- power cuts are fairly regular. Broadband is a joke, as is the mobile phone signal
- broadband is extremely slow and unreliable
- fairly frequent power-cuts
- broadband and mobile phones very bad, mostly very slow and very obviously worse than in towns
- generally very poor broadband speed and connection. Poor mobile signal too
- Broadband speed is atrocious
- poor mobile phone connection and Broadband is very slow and often loses connection broadband speed very slow and can take more than one attempt to connect
- broadband connection is lost often
- the technology infrastructure i.e. broadband, cable, hi-speed internet, mobile phone connection is awful. Connectivity problems occur almost daily
- broadband not good here. Have to use mobile at the end of the garden
- low water pressure issues permanent
- loss of electricity supply at least one a year. Consistent poor mobile signal. Intermittent loss of broadband
- poor mobile phone signals
- loss of electricity 3 times this year and very poor broadband connections
- poor mobile signal
- broadband is slow
- poor bandwidth and limited mobile phone coverage on a daily basis
- broadband speed and connectivity is poor and unreliable. Mobile phone connectivity is really poor
- mobile phone connectivity lost daily
- very poor mobile reception
- mobile phone signal non-existent at our address
- very poor internet speeds, Stadhampton exchange last to get fibre in the country
- broadband connection is awful running at 3.41mgbs
- mobile signal is poor across all providers
- mobile phone connectivity depends on provider
- since the start of 2014, a dramatic reduction in internet reliability
- broadband very variable. Water very variable
- Vodafone signal very poor. Broadband speed very poor

- less than 35 miles from Vodafone head office and you can barely get a signal – bad for living in the centre of England!
- power cuts almost daily last winter
- at times broadband is not much better than ‘dial up’
- Vodafone signal is very poor
- mobile phone difficult to find signal
- Vodafone very poor connection
- electricity blackouts not uncommon. Broadband useable but slow. Water pressure is quite low
- mobile phone signal is poor in Chalgrove with most phone providers
- all services very good
- poor internet and mobile services occasional power cuts
- mobile and broadband coverage is poor in the village
- constant poor broadband speed
- Vodafone reception extremely poor. Multiple problems with landline/broadband due to BT not fixing the problem properly. TV and DAB radio reception is very poor
- broadband speeds are a joke!
- electricity – tree damage, bird damage etc.
- mobile reception very poor on some networks
- have had a power cut which lasted about 5 hrs. Don’t know how regular this is. Have only been in the village for 3 months
- loss of landline phones for 2 weeks because of cable theft
- poor mobile signal
- broadband supply now very much better and not worthy of criticism
- mobile phone – have tried 3 different providers – signal at home is useless
- cannot get a signal on my mobile telephone
- broadband speeds are ridiculously slow – makes running business from home using internet very difficult
- poor mobile connectivity (Vodafone)
- loss of land lines due to theft of copper
- mobile phone connection is a constant source of frustration. I can rarely get a signal
- electricity every month 2 or 3 times cut off for several hours – no explanation
- Sometimes have had power cuts. Mobile signal is not terrific in Chalgrove but ok for most of the time
- broadband and mobile daily
- power cut in the middle of the night
- poor mobile signal/slow internet
- broadband speed is poor relative to rest of UK mobile phone/3G is nearly non-existent
- on O2 – no reception at home, poor in village
- occasional power cuts broadband often slow mobile signal poor in various places in the village
- telephone landlines monthly and annual

- poor landlines result in low broadband speeds throughout Chalgrove. Landlines are often poor after rain
- poor signal on several networks
- broadband connection not reliable
- BT aren't a great provider of broadband
- mobile signal poor. Broadband – poor speed/reliability of connection
- the mobile phone reception downstairs is really poor
- poor coverage for 02 mobile network
- poor mobile phone signals
- signal is terrible (in and around our house with all different providers – T Mobile, Orange and Vodafone)
- loss of connections to internet
- very poor mobile phone signal broadband speed very poor!
- poor mobile and broadband signals
- electricity supply more important than mobile phone reception
- unable to answer as not known
- frequent short power cuts. Broadband speed and connection poor mobile phone mast on bypass suffers faults and there is very poor signal in many parts of the village
- unable to get signal on mobile often
- have only recently moved in so can only comment on broadband and mobile phone problems
- broadband is extremely poor and needs urgent attention - impacts on business and opportunities for working at home and interferes with university studies
- slow broadband all the time mobile signal poor all the time
- broadband slow
- unable to comment only been resident for 5 weeks
- broadband and phone are below par
- cable stolen and stopped use of home phone
- services not as good as when I lived in a town

### **Question 26**

**As flooding is a particular problem in Chalgrove, if you have been affected by flooding please indicate when it occurred?**

- water table extremely high in 2008. Cellar flooded in 2013. Access to our home was restricted due to floodwater
- High Street flooded, slight inconvenience
- unable to drive to work
- brook flooded over road and pavements
- High St. flooded
- High St. flooded
- High St. flooded

- High St. flooded- affected drive and parking adjacent to the house but luckily did not flood the house
- High St. flooded
- waste water sewerage drain overflowed
- foul water often erupts from under Monument Road. More housing = more flooding = more pressure on services
- Mill Lane flooded- could not drive to or from house
- High St. flooded
- the Great Inundation of 2014
- flooding at the end of Berrick Road and Mill Lane meant no access into village
- exits from Brinkinfield Road and Chapel Lane impassable on 1 day
- is flooding really a problem? Flooding to date is due to poor water control
- overflow from back brook into surrounding gardens
- flash flooding due to rain
- floods of Spring 2014
- the drains couldn't cope with the flood
- couldn't use High Street or get to work
- every time it rains heavily the road floods. In extreme downpours the houses flood!
- unable to leave the village due to road being cut off by High Street flooding- couldn't get to school
- couldn't get out of Chalgrove
- total nightmare!
- water flooded through garden from neighbouring properties
- the area by the school generally floods and you get splashed by cars
- drains unable to cope and road flooded to the extent that it was unsafe to drive
- High Street became a river!
- High Street was completely flooded
- water in back garden did not drain away
- rainwater from farmer's field has flooded back garden, have had to ask farmer to clear ditch to allow water to flow
- the back brook burst its banks and water flooded down towards Mill Lane across top of Chris Nixey's field. This happened in June 08 and also in February 2014. On both occasions the water flooded onto site 2. Any building here will just exaggerate flooding
- surface water ran off fields on either side of Mill Lane. The road was flooded and on numerous occasions' properties along Mill Lane were flooded as a result. The fire brigade have been called out each time and depending on time of arrival the flooding can be reduced. At times the water has been knee high (1 foot)
- two cars broke down because water was too deep and had to be pushed out of the way to let fire engine through
- flooded 2 times in 2014. Road closed for several hours. Fire Brigade in attendance. Each time the road flooded
- overflow of surface water from rainfall (?) flooded front garden
- flash flooding in road
- as per many residents of Mill Lane – February 14 floods
- could not drive out of Chalgrove. Used to be old farm gate near me, now fenced off so could not drive out
- flooding, snow and ice
- access restricted by fire brigade in middle of road!

- for the first time after two houses had been built next to me, the flood water came up as far as the bottom and side of my garden. No more houses should be built in this area
- whole village, High Street and minor roads. No access to main roads
- field water is diverted into roadside culvert which then stops road surface water getting into the culvert
- early 2014 flooding of High Street
- High Street end blocked once in 2014
- road in and out of street completely flooded
- road wasn't affected but buses were (badly)
- garage flooded in 2014 and 2013
- Mill Lane floods
- brook at the end of the garden, water came up and up to house
- Mill Lane flooded, leading to my road
- garage flooded / heavy rain
- roads flooded previously but this year Berrick Lane was longest and worst
- brook overflowed
- could not leave by Mill Lane or High Street
- no exit from Grays Close, Mill Lane under water. Missed work
- it rained and the drains and ditches were not maintained
- police closed flooded High St so unable to get home after work. Garden floods regularly
- unable to get out of village
- restriction on roads into Chalgrove and on B480
- High St. flooded
- mill stream rose and flooded back garden
- the Y junction at NW of village too flooded to pass. High Street impassable this year
- main road flooded – could not exit road where live i.e. get out of Chalgrove
- no access out of Chalgrove due to high street flooded
- village flooded
- brook flooded to high water line
- Mill Lane is a known flood problem
- culvert in Mill Lane and Back Brook unable to cope with rain water
- existing drainage wholly inadequate. There must be NO new development until the drainage system is upgraded to cope
- High St. and Mill lane flooded for at least 24hrs
- exit/entrance of our road flooded- couldn't get through
- heavy rain overnight led to the High Street Flooding, then the Fire Department from Peterborough arrived in the evening and drained it
- blocked drain backed up into garden due to tree roots
- widespread flood February 2014
- High Street flooded
- never had a problem at home just the roads
- 7 February 2014 – floods on High Street and Brookside Estate, affected access and travelling. June 2008, as above
- excess water flowing off by pass and road drains blocked
- we have moved in recently so have not yet been affected
- flooding prevented access to High Street
- lane and end of garden flooded
- High St. flooded preventing car access to house

- as with others High Street flooded
- garden flooded even having cleared the ditch behind my fence on school field
- road drainage needing repaired has been reported many times
- sewer blocked between home and High St.
- High Street flooding restricted access to school infected skin on foot after walking through the water
- flash flooding down Mill Lane from fields to the south Chalgrove Brook overflowing
- High St. flooded
- February 2014 flooding
- High St. flooded
- High St. flooded no access for cars
- Water came up to patio and back door, went under garage
- High St. flooded had to wade across car park in another street
- access to village restricted due to flooding
- road floods towards Stadhampton and in Stadhampton
- drains in road blocked
- village flood of February 2014
- not directly affected by flood but access to local shops High St. affected
- road to school flooded bypass flooded blocking junction
- brook burst its banks and High St. flooded

#### COMMENTS (page 18 of the survey)

- new houses should be 2 to 3 bedroom houses for young people and older people wishing to downsize
- it's a problem that there is no affordable housing to rent or buy
- houses for first-time buyers should remain as such and not be enlarged
- I strongly believe that any new development should be used to improve potential flooding in the village by creating areas of land that can store water. [Houses] should be made as sustainable as possible, if not self-sufficient, through generation of their own heat and electricity needs. If we do not demand this of our own village we cannot expect other places to do the same. If we encourage continued use of fossil fuels to provide for these houses the flooding of our village can only get worse
- got to sort out the floods before any new building. Plus, there is no decent phone signal or broadband. Chalgrove needs this sorted before new building
- fixing Chalgrove's battered streets and inadequate brooks/ drains should take precedence before any new buildings are erected
- footpath verges are not cut often enough
- traffic caused by the new houses is concerning- need to improve the roads as well
- we had to buy a house outside of Chalgrove to be able make enough to buy a home in Chalgrove. We should have been able to buy here. There is a lack of flats available to help youngsters
- homes should be affordable to locals
- Chalgrove requires accommodation for local children who wish to stay in the village as adults and raise their children in this great community. But more child and teenage activities need to be available. Village life can be boring for young adults
- I think it is important to keep development to small areas to avoid creating the feeling of 'housing estates'. Also, to use where possible unused land within the existing village

boundaries, not to develop agricultural land and to keep Chalgrove as a 'village', not expanding it so that it feels like a small town

- [survey is] subjective- nothing can be deduced from it
- Housing Association properties should only house local people
- Chalgrove has a good community feel with lots of good services. It would be a great shame to spoil it with lots of new buildings. Who would these be for? If there is a need for affordable and supported housing then fine, but it should be built in a sensitive way so that the new occupants can fit in with the community and that existing residents are not greatly affected. We need to try to maintain the rural aspects of the village and consider wildlife in the area too. Who is it that keeps on pushing for constant 'improvement' and change in our villages? People live in a village rather than a town because of its small size, rural environment and village community feel- if we keep building huge numbers of houses in our villages there won't be any villages left
- if there is an abundance of social housing in the new development I doubt I will stay in the village. I bought a house in a lovely quaint village
- house insurance is a big issue due to flooding. This will affect whole postcode groupings. Action needs to be taken to address this issue
- any new build needs to feel part of the present community and not upset the present good feel in the village
- 20mph limit needed on the High Street, too many animals being killed. Multiple signs warning of ducks crossing needed. Use affordable housing for disabled and elderly
- what is affordable housing? And how much will there be to buy? Will a further 100 homes be built in Chalgrove and create a much greater flood risk?
- Chalgrove needs all kinds of houses, provided they are well-designed and fit into and enhance the village. Please, no housing estates. A good mix of tenures is healthy
- consideration needs to be given to smaller communities such as Newington Berrick- why does Chalgrove have to take so many?
- any new homes should be designed and built to the highest technical standards. This means houses with low energy consumption and low water use. Houses should be constructed using the best quality materials and fittings and they should provide a high amenity value, with gardens of adequate size, garages and parking spaces. The houses should be pleasing for occupants and neighbours, and any new houses should increase and improve the overall quality of Chalgrove housing. What we emphatically don't want is to construct the slums of the future by building high density accommodation at the lowest cost
- parking spaces per household is vital. A car is needed when living in Chalgrove. Residents should be obliged to park on their own property
- our children that were born and raised in Chalgrove cannot get a house here
- housing targets are never met they are just headline grabbers for the government. There should be a cross-party agreement on housing with a 30 year strategy and the government should take full responsibility for building affordable housing as developers don't want to do it because they lose money on it. We should have a national home-building service that's well funded. We need well designed houses because they affect the lives of people who live in them
- no more housing in Chalgrove! It is too crowded, no good amenities. No good transport links
- Chalgrove has lots of single people living in 3 bedroomed council houses still. If these houses are owned by the council why can't these people move to 1 bedroomed houses/flats and families have these 3 bedroomed houses

- apparently there is an area over towards Berrick that could be developed to alleviate flooding. I think this and digging the ditches deeper as they do in France would help
- too many cars obstructing pavements and road junctions (parking). Drinking and drugs in recreation ground. Not enough Police or Community Officers
- I never chose to live in Chalgrove. I moved here because it was much cheaper than surrounding villages. It still is! Adding another estate to the village is fine by me and won't change the character of the village at all
- with new housing current facilities and amenities must be extended i.e. school places and doctors surgery. My one wish for the village too would be a village café/ tea room
- people who were born in Chalgrove are unable to return because lack of affordable homes- they are desperate to move back to village
- would like Janes Meadow to remain purely for the recreational use of the village. This should not include housing
- new housing needs to include sufficient off street parking. Most households on our road own 2-3 cars yet have driveway/off street parking for one. This means the road is filled with parked cars which makes reversing in/out of drives difficult and the road dangerous for children as traffic weaves across parked cars with poor visibility. Planning permission for conversion of garages to living space or development on driveways should be restricted unless sufficient alternative off street parking is available
- the most important need for housing is for working people who have been forced to leave the village due to the high cost of house prices and rents. Chalgrove therefore needs more shared ownership housing or housing tied to employment, not social housing for rental as the village already has a good stock of such accommodation
- Consideration should be given to the following:
  1. Section 10 of the National Planning Policy Framework and EPG of South Oxfordshire Local Plan – new developments must be situated away from high risk of flooding i.e. the whole village.
  2. Current infrastructure cannot meet requirements of existing residents in terms of drainage, electricity supply, broadband, roads and sewage, e.g. neat sewage discharged into the Brook at Cuxham
- Please, no social housing. Retain the 'village' look and feel. Maximise wildlife habitat
- no matter what I put on this form it will make no difference to planners and housing schemes, this is all decided beforehand
- Chalgrove is a beautiful village, with caring, friendly people who organise and help many events and people. This has to be maintained if Chalgrove is to thrive as a community
- this is a useful survey, but what is really needed is information as to where the new houses would be situated
- would be great if broadband could be improved with any new developments
- our son left because, in his words, 'there was nothing of interest to see, do or any affordable housing [...] busybodies do as they please and those with social problems are the social problem.' He also referred to 'those self-interested [people] who use public money or public money or Parish Council influence to indulge their interests and desires.'
- the most important issue for us is the impact an increased population would have on the schools (Primary and Icknield), which hasn't been mentioned here. Currently, they are small schools, with friendly atmospheres. I would move my children if the numbers on roll increased significantly
- Any affordable housing should have a clause in the deeds that ensure that it stays affordable and not sold later on for vast profits as happens a lot. This will ensure that young families could afford to stay in the area

- Most recent developments in the village are too closely built without much space in-between, small gardens and limited parking. Future construction should avoid this mistake
- We don't feel the existing shops, doctors surgery, school or fire and ambulance services would be able to support an increased community

#### COMMENTS (page 21 of the survey)

- my child attends the local school and it will be beneficial to be able to live locally
- my son attends school in Chalgrove and I have to travel 7 miles a day, each way. I have family members who live in the village. There is a good community spirit in the village and I would love to be able to buy an affordable home in the village
- we are currently in the process of buying a home in the village
- Chalgrove is a beautiful village. It has a great community atmosphere. Even though I appreciate that any housing development will need to be careful not to ruin any of this I am desperate for a house to call our own. For me private renting is necessary, but pointless, though it means keeping a roof over my family's head. I can get a mortgage but I can't afford a house in Chalgrove- only the rich live here. This new housing development is my last chance to stay. I want a safe, secure place for my family to grow
- we really love living in Chalgrove. We have support from friends here and our son is really happy at Chalgrove School. We live in a small bungalow and would look for a larger house/ bungalow. However, houses are expensive in Chalgrove and we do not have enough money to afford the deposit needed. Therefore, we would really appreciate help in buying a home in Chalgrove that is not too expensive or by doing a home-buying assistance [scheme] if this can be made available
- I've lived in Chalgrove since getting married.. I do not want to leave and would be thrilled if I could afford a new, smaller home. Failing this, there could be someone else looking for assisted housing, who could free up their small home. So any new housing would help elderly people on their own but still capable of looking after themselves. I love the village and have so many friends around me
- I was born and raised in Chalgrove and would love to move back but cannot get a house as there is such a shortage of homes we can afford. Would love to move back!
- I was born and raised in Chalgrove and would love to move back but there is such a shortage of homes in our price range
- we currently have a large loan to pay off and therefore cannot save a deposit for a house, nor can afford a monthly mortgage. But we will be looking to buy our first family home in about 5 years
- an elderly population currently living in self-owned houses requires a retirement complex for independent living and downsizing. A good number of retired people are still independent and active, who own their own property but would like a retirement home but not necessarily with care provision
- housing for young adults, 3 to 4 double bedrooms to share would be ideal. The young adults do seem to work
- cannot move unless property would be spacious enough for 2 large dogs. I can live in this property until I die or if the dogs go first I can move and will have 50% of sale
- most new build sites offer mortgage schemes linked to government deposit scheme, however this is only useful if you have a fixed post with a long term contract, if you are self-employed or have a permanent post that only issues an annual contract you cannot apply

even if you can prove you make enough money and pay rent regularly. Can something be done to help those struggling to get a mortgage

- we would like all new housing to go to local Oxfordshire people
- if I do not go to university then I'd rather stay here but do not want to live with my parents
- very well thought out survey – well done!
- just to say my two other children have had to move out of the village due to lack of housing (to buy or to rent)
- I think there are a lot of people like me living alone, in a family home, and due to, or already are. It would be good to release these homes for family and have smaller eco-friendly homes to buy
- flood management and alleviation is the Parish Council's top priority as without it, homes and lives are ruined!